



CERTIFICATE PROGRAMME

# SUPPLY CHAIN MANAGEMENT

## IN HEALTH INSTITUTIONS IN DEVELOPING COUNTRIES (Online)

January 4 – March 24, 2022

(Duration: 12 weeks)

### The Institute

IIHMR is a premier institution dedicated towards transforming healthcare through research, training and education. IIHMR runs a full-time two-year Postgraduate Diploma in Hospital and Public Health Management enabling human resource professionals to make noteworthy contributions towards arena of healthcare globally. The institution is fully equipped with state of art facilities to take up Academic and Training programmes. To cater to the professional needs of working professionals, IIHMR Delhi has also started a weekend executive program in hospital management. It has an excellent combination of faculty with different backgrounds (Medical and non- medical) to take up Academics, Research and organize Management Development Programs in their respective specialties within and out of the campus. In this regard, IIHMR has been regularly engaged in organizing various Training / MDPs on Hospital Management, Public Health, Healthcare Management and Administration and Information Technology. As per the expertise available with the IIHMR, it can take up any of the customized trainings required by respective institutions depending on their training needs.

In the recent past training programmes have been organized for Government of National Capital Territory, Delhi, Ministry of Health – Afghanistan, BRAC- Bangladesh, Ministry of Health- Sri Lanka, Ministry of Health and Sports, Myanmar, Ministry of Health and Welfare- Bhutan, Jigme Dorji Wangchuk National Referral Hospital- Bhutan and Ministry of Health- Maldives etc. **First Program on Supply Chain Management in Health Institutions and Developing Countries was organized from April 20-July 15, 2021, in which 26 participants from Bhutan, Sri Lanka and India participated. The Course was highly appreciated by all participants.**

## Introduction

Patient care depends on timely availability of drugs, consumables, and other materials. As compared to developed world, the supply chain in developing countries continues to be weak. In spite of the fact that 25 -35% of expenses are incurred on materials in health institutions, the well-developed techniques to manage supply chain as a scientific system are lacking. The total system requires critical information on need, demand, consumption, regulations, and related issues to be dealt with in an integrated manner. There is need to consider affordability, quality, and timely availability of materials. Further the efficiency of a health institutions partly consists in maximizing the quality of patient care per unit of cost for which supply chain management has an important role to play. With the fast-changing technology, there is an urgent need to acquire required skills to ensure timely supplies consistent with upgraded technology.

The three months certificate programme has been designed to train the participants from developing countries for appropriate methods in demand estimation, procurement, stocking distribution, inventory control and maintenance of supplies and equipment's.

## Objectives

On completion of the course, students should be able to:

- understand the supply chain management cycle right from production to consumption of materials
- deal with day-to-day problems and issues in supply chain production, transportation and warehousing
- understand supply chain management at primary, secondary and tertiary care facilities.
- discuss and formulate action plans for reforms in supply chain management for efficient healthcare delivery.

## Course Benefits

### Organisations:

- Optimal use of resource and minimization of wastage of materials
- Enhanced patient satisfaction through availability of right supplies and equipment's

### Individual:

- Acquiring skills in appropriate methods for procurement, distribution and maintenance of supplies and equipment's
- Participants will be able to make use of proper inventory management techniques to avoid over-supplies or stock out
- The knowledge acquired will be helpful in handling higher management responsibilities in future

## Expected Outcomes after Completing the Course:

At the end of the course, the participants should be able to draw out a roadmap for improvement of supply chain management in their institution for providing efficient medical care at an optimum cost.

## Target Group

Professionals dealing with materials in various health institutions, Directors, Medical Superintendents, Store officers, HODs of various clinical and diagnostic services, Specialists and Senior Medical officers, Senior Nurses, Chief /Head Pharmacists, Healthcare Consultants, Pharmaceutical Industrial Mangers and PhD/MHA/MPH students.

## Program Fee

- National Participants: INR 10,000/- plus 18% GST
- International Participants: USD 150 plus 18% GST
- Online registration
- No refund of course fee but substitute allowed

**LAST DATE OF REGISTRATION**  
20<sup>TH</sup> DECEMBER 2021

## Discounts

**a) Group Discounts:** Any organization sponsoring more than four participants from the same organization will be entitled to a discount of 20% on the program fee.

**b) Discount to Students and IIHMR Alumni:** PhD/ MHA /MPH students/ IIHMR alumni will be entitled to a discount of 30% on the program fee.

## Institute's Bank Details for NEFT/RTGS

INTERNATIONAL INSTITUTE OF HEALTH MANAGEMENT RESEARCH, DELHI  
DETAILS OF INDUSIND BANK A/C OF FOR RTGS/NEFT TRANSFER

## Institute's Bank Details for NEFT/RTGS

<b>Bank Name</b>	<b>IndusInd Bank</b>
<b>Bank Address</b>	<b>Sangam Complex, GR. FLR. Church Road, Jaipur-302001</b>
<b>Bank Account No.</b>	<b>100148774167</b>
<b>Bank IFSC Code</b>	<b>INDB0000016</b>
<b>Bank Account Holder Name:</b>	<b>International Institute of Health Management Research</b>
<b>Address of Account Holder</b>	<b>Plot No. 3, HAF Pocket, Phase-II, Sector-18A, Dwarka, New Delhi-110075</b>

## \*Important to follow sending course fee payment through NEFT:

1. SMS should be sent immediately on the same day of sending payment at Mobile No. **09636216708/07838203682** with following information's: -

a) NEFT No. (UTR No.)

b) Name of Student

c) Name of Sender of money

d) Name of the Bank & City

2. The payment making Information through NEFT also send through E-mail on same day at following E-Mail IDs with the scan copy of above duly filled format

Email IDs: - [jagdishsahu@iihmrdelhi.edu.in](mailto:jagdishsahu@iihmrdelhi.edu.in) / [amit@iihmrdelhi.edu.in](mailto:amit@iihmrdelhi.edu.in)

## Application Form

Candidate Interested in applying for the program are required to fill in an application form which is available as hard Copy from the institute. Application form can also be downloaded from our website: [www.iihmrdelhi.edu.in](http://www.iihmrdelhi.edu.in)

Kindly Email the Scan copy of Application Form along with payment details on : [meenakshis@iihmrdelhi.edu.in](mailto:meenakshis@iihmrdelhi.edu.in)

## ■ Course Curriculum

- Supply Chain Management in developing countries- An overview
  - Procurement process in developing countries including import procedures
  - Managing Supply Chain during disasters and pandemic viz. COVID -19
  - Forecasting, production, transportation and warehousing of materials
  - Inventory Control
  - Supply Chain outsourcing and PPP models
  - Equipment Management
  - Regulatory and ethical issues in SCM
  - Quality control and Performance measures in SCM
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## ■ Study Materials

Study materials, module-wise have been prepared by experts and duly recommended by the academic committee comprising of IIHMR faculty and eminent experts from the industry. Study material is written in simple English and self-explanatory filled with case studies, self- evaluation questions and examples. Additional guidance to extra reference materials is also provided.

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## ■ Pedagogy and Learning Schedule

Classroom lectures, case studies, group work, self- evaluation, assignments, quizzes, video presentation etc. The course will start from **January 4th, 2022**, and will be finishing on **March 24th, 2022**. The classes will be held on every Tuesday and Thursday from **3:00 PM – 4: 30 PM**

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## ■ Evaluation System

The faculty will be evaluating participants based on attendance, assignments, group work, and examination

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## ■ Resource Persons

Experts from industry, visiting and internal faculty of IIHMR, Delhi will be involved in teaching /guiding the candidates.

## ■ Attendance

- 75% attendance is necessary to appear for examination in respective modules.

## ■ Certificate

- Candidates who successfully completes the course will be awarded the certificate.

### For any queries/ Information you may contact:

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Meenakshi Sharma - Course Coordinator, E-mail: [meenakshis@iihmrdelhi.edu.in](mailto:meenakshis@iihmrdelhi.edu.in), Mob: 7428895913 or visit [www.iihmrdelhi.edu.in](http://www.iihmrdelhi.edu.in)

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